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CUSTOMER Connection

Helping you get more out of your health plan

March 24, 2016

ACA Fully Insured Reporting Requirement Questions Answered

Employees with fully insured plans who were eligible for coverage for at least one month in 2015 must receive a 1095-B form from their insurance carrier. View some of the more frequently asked questions regarding the employee forms we submit to employees.

Latest Prescription Drug List Updates

Review the latest a **PDL Tracker** for a recap of changes outside our Jan. 1 and July 1 pharmacy benefit updates.

July 1, 2016 PDL Updates Announced

July 1 updates for the Advantage and Traditional PDLs for fully insured and self-funded customers are available online in the Prescription Drug List Resources. **Learn more**

Plans & Services

- **Employer eServices® Update:** Effective March 21, the Employee ID will be masked on Employer eServices to increase security on the website.
  - When adding a customer, the digits of the Employee ID number will be masked while typing.
  - When performing an inquiry, all digits except for the last four, will be masked. Please Note: Social Security Numbers are also masked on the Employer eServices website.
- **Fitness Tracker Incentive Announced:** See how our new wellness program provides members with special fitness trackers to earn up to $1,460 per year. **Learn more**

Employee Health Resources

Receive News Alerts

Don't miss important health plan updates. Simply text CUSTOMERNEWS to 52789 via your mobile phone and begin receiving our monthly alerts.

Ideas/Suggestions?

Do you have an idea or suggestions for future editions of Customer Connection? Send us an email and let us know!

The following health tips and monthly observances can be directly copied and placed in your employee communications. For additional wellness information visit the Communication Resource Center.

- **April is Alcohol Awareness Month:** Check out the **April newsletter** for the articles: Counting Calories in Alcoholic Beverages and What is Alcholism?

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